

## **LOTARIS SA PRIVACY POLICY**

Version 1.0

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Lotaris is committed to protect your privacy. This privacy statement only applies to the data collected by Lotaris SA, Switzerland while you transact using Lotaris “in-Application“ mechanism; it does not apply to other online or offline Lotaris’ sites, products, or services.

### **Collection of Your Personal Information**

We will ask you, in order for you to complete the transaction you requested, information that personally identifies you or allows us to contact you (Personal Information). The Personal Information we collect may include your name; country; email address and if necessary credit card data. In addition we collect information relative to your license status and necessary item to identify your license like but not limited to IP address, MSISDN, Mobile Operator and Device information.

### **Use of Your Personal Information**

The Personal Information collected will be used to operate and provide the service(s) or carry out the transaction(s) you have requested or authorized. If you do not agree to your Personal Information being processed within Lotaris group or contracted parties we may not be able to process your request.

In support of these uses, Lotaris may use your Personal Information to provide you with more effective customer service, improve your license and any related.

We may use your Personal Information to provide you with important information about the product or service that you are using, including critical updates and notifications. Additionally, we may send you information about other Lotaris products and services, and/or share your Personal Information with the Software Publisher so they may send you information about their products and services.

Lotaris occasionally hires other companies to provide limited services on our behalf, such as data hosting, answering customer questions about products and services, and sending information about our products, special offers, and other new services. We will only provide those companies the Personal Information they need to deliver the service. They are required to maintain the confidentiality of the Personal Information and are prohibited from using that Personal Information for any other purpose.

From time to time, we may be required to provide Personal Information in response to court order, subpoena, or government investigation. We also reserve the right to report to law enforcement agencies any activities that we in good faith believe to be unlawful. We may release Personal Information when we believe that such release is reasonably necessary to enforce or apply our contractual obligations or to protect the rights, property, and safety of others and ourselves.

Information that is collected as part of the enrollment process may be stored and processed in Switzerland or any other country in which Lotaris or its affiliates, subsidiaries, or service providers maintain facilities. Lotaris will only store all provided information as defined above, however credit cardholder data if any will be stored by PCI level 1 (highest level information security best practices defined by Payment Card Industry Data Security Standard) contractors selected thoroughly by Lotaris.

## **Control of Your Personal Information**

Except as otherwise described in this statement, personal information you provide while transacting will not be shared outside of Lotaris and its controlled subsidiaries and affiliates without your permission.

## **Access to Your Personal Information**

Personal Information is collected by Lotaris SA, Switzerland and are not accessible online. You may instruct us to provide you with any personal information we hold about you by emailing your request at: [Customerprivacy@lotaris.com](mailto:Customerprivacy@lotaris.com).

## **Security of Your Personal Information**

At Lotaris, we take the security of your Personal Information very seriously. We use a variety of security technologies and procedures to help protect your Personal Information from unauthorized access, use, or disclosure. For example, we store the Personal Information you provide on computer servers with limited access that is located in controlled facilities. Additionally, if we transmit sensitive Personal Information (such as a credit card number) over the Internet, we protect it through the use of encryption, such as the Secure Socket Layer (SSL) protocol.